



JUSTORIES

YOURS & OURS

EDITORIAL POLICY JUSTORIES - A PRINT HALL PUBLISHING INITIATIVE

1. Independence, integrity and responsibility

The trust and respect of the community depend on Justories editorial independence and integrity. Independence and responsibility are inseparable. The Managing Director is the Editor-in-Chief who has ultimate editorial power and responsibility.

2. Accuracy

Justories has a duty to ensure that the gathering and presentation of news and information is accurate according to the recognised standards of objective journalism. Credibility depends heavily on factual accuracy. Justories requires that reasonable efforts must be made to ensure accuracy in all fact-based content. Justories accuracy standard applies to assertions of fact, not to expressions of opinion. The accuracy standard requires that opinions be conveyed accurately, in the sense that quotes should be accurate, and any editing should not distort the meaning of the opinion expressed.

3. Corrections and Clarifications

A commitment to accuracy includes a willingness to correct errors and clarify ambiguous or otherwise misleading information. Swift correction can reduce harmful reliance on inaccurate information, especially given content can be quickly, widely and permanently disseminated. Corrections and clarifications can contribute to achieving fairness and impartiality.

4. Impartiality and Diversity of Perspectives

Justories has a duty to ensure that the gathering and presentation of news and information is impartial according to the recognised standards of objective journalism. Justories aims to present, over time, content that addresses a broad range of subjects from a diversity of perspectives reflecting a diversity of experiences, presented in a diversity of ways from a diversity of sources, including content created by Justories staff, generated by audiences and commissioned or acquired from external content-makers. Impartiality does not require that every perspective receives equal time, nor that every facet of every argument is presented.

5. Fair and honest Dealing

Fair and honest dealing is essential to maintaining trust with audiences and with those who participate in or are otherwise directly affected by Justories content. In rare circumstances, deception or a breach of an undertaking may be justified. Because of the potential damage to trust, deception or breach of an undertaking must be explained openly afterwards unless there are compelling reasons not to do so.

6. Privacy

Privacy is necessary to human dignity and every person reasonably expects that their privacy will be respected. But privacy is not absolute. Justories seeks to balance the public interest in respect for privacy with the public interest in disclosure of information and freedom of expression.



JUSTORIES

YOURS & OURS

7. Harm and Offence

Justories broadcasts and publishes comprehensive and innovative content that aims to inform, entertain and educate diverse audiences. Innovation involves a willingness to take risks, invent and experiment with new ideas. This can result in challenging content which may offend some of the audience some of the time. Justories potentially reaches the whole community, so it must consider community standards. Context is an important consideration. Consideration of the nature of the target audience for particular content is part of assessing harm and offence in context, as is any signposting that equips audiences to make informed choices about what they see, hear or read.

8. Children and Young People

Justories aims to provide children and young people (under the age of 18) with enjoyable and enriching content, as well as opportunities for them to express themselves. Justories has a responsibility to protect children and young people from potential harm that might arise during their engagement with Justories and its content. Justories shares this responsibility with parents/guardians and with the child or young person him/herself.

9. Public Access and Participation

Justories provides opportunities for individuals and organisations to engage with Justories, its audiences and each other consistent with Justories' public service purposes to inform, entertain, educate and encourage and promote the arts. In fostering engagement, Justories seeks to maintain its independence and integrity, preserve trust and cultivate respect among participants. Justories does not require content generated and submitted by individuals and organisations to meet the standard of accuracy required of content generated by Justories. Individuals and organisations who generate and submit content are not required to be impartial.

10. Announcements about JUSTORIES and Apostolic Churches Alliance Programs and Activities

Justories is permitted to publicise Apostolic Churches Alliance's programs, products, services, events and other activities. Justories will ensure that these announcements are produced, scheduled and broadcast or published in a style consistent with the tone and approach of Justories various content strands. Justories program promotions should not misrepresent original content and should be scheduled so as to be consistent with the nature of the surrounding content.

11. Advertising and Sponsorship Restrictions

Justories earn income through advertising and sponsorship in relation to certain of its activities. Justories is committed to maintaining the audience members' trust in the honesty and integrity of what they see, hear and read. Advertisements and sponsored content must be readily recognisable as such. Advertisers and sponsors must have no influence over editorial content or scheduling decisions. In all decisions relating to advertising and sponsorship, Justories independence and integrity are paramount.



JUSTORIES

YOURS & OURS

12. Complaints

If you are concerned that a publication broadcast by Justories does not comply with this Code of Practice, you are entitled to make a complaint. The law requires that you first make your complaint to Justories. You can do so by writing to: Apostolic Churches Alliance, PO Box 2290, Malaga WA 6944.

- include your name and an address where you can be contacted (this can be an email address);
- specify the Justories publication which concerned you;
- include the particular reference of concern
- be made within six weeks of the date of publication or, if made after six weeks, explain why you believe Justories should nevertheless investigate the matter;
- provide a short summary of what concerned you, including any relevant Standard of the Code you believe may have been breached
- if you are complaining about a breach of the Standards relating to Privacy, or to Fair and Honest Dealing, indicate your interest in the subject matter (e.g., was your personal privacy affected, or were you a participant in a program and believe you were unfairly or dishonestly treated?).

If you are dissatisfied with Justories' response, or if you have not received a response within 60 days of making your complaint to Justories, then you are entitled to complain to the Australian Communications and Media Authority (the ACMA). You can write to the ACMA at:

Australian Communications and Media Authority
PO Box Q500, Queen Victoria Building
Sydney NSW 2000
Email: broadcasting@acma.gov.au

If you make a complaint to the ACMA, you should provide:

- a copy of your complaint to Justories
- a copy of Justories response to you, if received
- the reasons you consider Justories response to be inadequate.